

Percentages of Specific Questions

Question	Percentage	Comments
My child is happy at school	100%	
My child feels safe at Lanercost	100%	
Lanercost makes sure its pupils are well-behaved	100%	
Bullying is dealt with quickly and effectively.	80%	Others ticked neither agree or disagree
Lanercost makes me aware of what my child is learning throughout the year	95%	
When I raised concerns with Lanercost, they were dealt with properly.	100%	
My child, with SEND, is given support to succeed	100%	
Lanercost has high expectations for their child	95%	
My child does well at Lanercost	100%	

Response about the above percentages

We are really pleased with the above percentages. In regards to 'bullying is dealt with quickly and effectively,' we will be more open about the policy we have in place and the actions we take, as we feel that this is a strength, so want to ensure that parents and carers know all that we are doing in regards to this.

Specific Comments

<p>The variety of Clubs is brilliant. Lots of trips this year- felt a lot for school, children and parents. Spelling at home has not been a focus and the loss of the routine of the rainbow words has been missed, Spelling continues to be an issue with both our children and we wondered why spelling is no longer sent home.</p>
<p><i>Thank you for the feedback regarding clubs; we aim to put on a pleather of experiences. We take on board the amount and this has been addressed for the upcoming academic year in order to ensure children and parents are not overwhelmed.</i></p>
<p>Excellent school, amazing staff, happy children, brilliant experiences</p>
<p><i>Thank you for your feedback; we think the children and parents are excellent too!</i></p>
<p>My child has loved Year 5. She has matured into a wonderful young lady who enjoys all the fantastic experiences the school offers. Particular highlights have been London, Art projects and sports competitions. She loves representing her school.</p>
<p><i>We love having her in school too! We know that a strength of Lanercost is the experiences that go above and beyond the national curriculum, so thank you!</i></p>
<p>Thank you to all the teachers, TAs and additional staff who create the wonderful place Lanercost is for our children. I was especially glad to see that the magical moments have started to emerge again within in the curriculum.</p>
<p><i>Thank you.</i></p>
<p>Outlines of school learning is always stronger at the beginning of the school year. I find out how my child (nursery) is doing when I collect on his half days. Other than parents' evening, not always aware if they are at the level they should be, advanced or need support. I'm not really sure what the expectations are, but I appreciate they are only in early years. Please can the white t-shirts for PE be reviewed. Sun cream/mud/pen stains makes them hard work to keep clean. Navy blue with the badge would match the shorts and hoodie. Could the cost of Stay and Play sessions be reviewed? Apparently, other schools charge less. Is a valuable service but adds up quickly with two to pay for. Could the cost for things on the run up to Christmas be spread out more? In a short space of time there are school photos, panto trip, this year trip to beamish, secret present room - both donation and pay to go in, Christmas cards. No problem with any of them but if anything could be slightly earlier to spread the cost would be good.</p>

Thank you for this feedback. We have looked into additional points for sharing the outlines with parents and believe that the newsletter is a huge way to do this (especially in regard to events). The white t-shirt discussion has been sent to governors to review and a parent survey will be sent soon.

Having spoken to the local schools in the area at the Headteacher's meeting, the cost of stay and play is in line with the other schools in the area, and if not in the lower 50% of schools who offer stay and play. However, we will continue to review this on a regular basis.

Christmas this year is more spread out and the events are already on the calendar to ensure parents and carers know when these are.

We are incredibly grateful for the time our child has had at Lanercost. Our child genuinely loves coming to school, and I believe Lanercost has gone above and beyond to set him up for the rest of his schooling and life. Thank you!

We have loved having him add to our wonderful school and he will be sorely missed next year. We love that loves school!

We are a bit disappointed with some of the feedback in our child's report regarding his results. As he enters the final two years at primary school, we have been wondering if any additional 1:1 support is available for him to help him achieve the expected level he is required to be at.

Thank you for your feedback. We use the pupil passport platform to share with parents whose children have additional interventions to support them. Miss Nattress (our SENDCo) will provide a detailed letter about this to ensure that all parents and carers know how to use this to see the additional 1:1 support they are having.

I am very happy with the care that my child is shown at school. He does have a few issues with children in his class, which sometimes upsets him but he assures me that he tells the staff. A special thanks to Miss Fisher for supporting him with the ELSA sessions. It is reassuring that he trusts Miss Fisher and has a good relationship with her.

Miss Fisher (our ELSA) is incredible and it is a joy to hear that he has such a positive relationship with her. I know all the staff love to support the children and it is fantastic to hear about strong relationships between staff and the children.

Feel that the school is always moving forward in a positive way. We feel that school listens to and reflects on comments from parents and always has the best interests of the children at the heart of what they do. Thanks to everyone. Our child has enjoyed being on the school council this year but has often come back saying that although the younger years are involved in meetings most of the practical jobs get snapped up by year5/6 councillors and that he hasn't felt like he has done much practically on the school council.

<p><i>Thank you for such positive feedback. Regarding the school council jobs, this has been duly noted and I will ensure that the jobs are spread more evenly between the year groups.</i></p>
<p>Communication during parent's evening needs to be more forthcoming</p>
<p><i>We would love to know more about communication at parents' evening. We currently have the discussion and then in KS1 and KS2 the families receive written feedback with clear outlines. After the next parents' evening, we will ask for feedback to ensure that parents and carers have a full understanding of the feedback from teachers.</i></p>
<p>It would be great if you had more flexible wraparound care options- maybe an app where you can book/cancel breakfast club/stay and play. This way you pay for the ones you need rather than paying at the start of term. Also, more choice at breakfast club would be good i.e cereal.</p>
<p><i>Although an app would be great, the cost of this would up the cost of our wrap-around care. After discussion at the local Headteacher's meeting, we offer one of the longest wrap-around cares for the schools in our area (7.30-5). Unfortunately, we need to know how many children are in the club, so that we can ensure there are sufficient staff for the session. Therefore, we need to know in advance (start of half term) the number of children in each session.</i></p>
<p>I sincerely thank the teachers for their support and conscientious work, and for their good attitude towards children. You are an incredible team!</p>
<p><i>Thank you for such lovely feedback! We all love working here.</i></p>
<p>Our child is making us so proud, and it is massively down to the support and encouragement he gets at Lanercost, from everyone! He loves coming in and you have created such a welcoming and inclusive environment. I have no areas I can think of for improvement. Thank you!</p>
<p><i>Thank you for such kind feedback. We love having him!</i></p>
<p>More explanation on things, there is a lot of presumption parents know what to expect but when you don't have older children in the school this is all very new.</p>
<p><i>Thank you for this feedback. We will endeavour to be more specific in the upcoming year to ensure everyone is aware of how everything works.</i></p>
<p>My child has enjoyed this year. Mainly PE and the sporting opportunities he has been given.</p>
<p><i>Brilliant! We have enjoyed having him. The PE offer is wonderful and we have a fabulous PE lead!</i></p>

Lanercost Church of England Primary School

Care Believe Achieve

Live life in all its fullness - John 10:10

The school have gone above and beyond with the help/support in our child's emotional holdbacks. I feel very supported and know he will get the right support thanks to the school as a whole for the support and guidance.

This is great feedback. We have worked hard this year to ensure that our mental health and wellbeing offer is strengthened. This will continue to grow in 2023-2024.

We are grateful for how well the boys have been welcomed into Lanercost. We will be sad when the day comes and we inevitably have to move, future schools will have big boots to fill!

We have loved their start at Lanercost and they (and you) will be sorely missed when you inevitably have to go!

Strengths- positive relationships between children and staff

Areas for improvement- encouraging children to be individuals and acknowledging children well-being and mental health

We love the relationships between the children and staff and feel this is a real strength. We are continuing to grow our wellbeing and mental health offer, so hopefully, you see a significant difference in this during this academic year.

I am so impressed at the extracurricular and sports opportunities, something small schools often struggle with. The passion and enthusiasm of the staff is incredible.

Thank you for such kind feedback!